# Xiaomi Smart Band 11

User Manual


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# Specifications

Product: Smart Band
Model: M2616B1
Battery Type:
Lithium-ion polymer battery
Battery Capacity: 233 mAh
Input: 5.0 V ⎓ 500 mA Max
Water resistance: 5ATM
Bluetooth Maximum Output Power: < 11 dBm
Item Dimensions: 47.44 × 23.66 × 9.99 mm
Operating temperature: 0 °C to 43 °C
Bluetooth Frequency: 2402–2480 MHz
Bluetooth Maximum Output Power: < 11 dBm
Wireless Connectivity: Bluetooth® 5.4
⎓ This symbol indicates DC voltage.

For regulatory information, product certification, and compliance logos related to this product, please go to Settings > About band > Regulatory.

For more function details and operation instructions, please scan the QR code to view the user guide.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Xiaomi Inc. is under license. Other trademarks and trade names are those of their respective owners.

# Safety Precautions

- Wear the band approximately one finger's width above your wrist bone and ensure a snug, comfortable fit. If worn too loosely, heart-rate measurements may be affected.
- When using the band to measure your heart rate, keep your wrist still.
- The band is water resistant to 5ATM (equivalent to a static water depth of 50 meters for 10 minutes). It can be worn in swimming pools, when swimming near the shore, or during other shallow-water activities. It is not suitable for diving, scuba diving, hot showers, hot springs, saunas, high-speed water flow, or other water-related or deep-water activities. After use in seawater, rinse the band gently with clean water and wipe it dry. Water resistance is not permanent and may decrease over time.
- The touchscreen of the band does not support underwater operation. When the band comes into contact with water, wipe off excess moisture from its surface with a soft cloth before use.
- During daily use, avoid wearing the band too tightly and try to keep its contact area dry. Please clean the wristband regularly with water.
- If the contact area on your skin shows signs of redness or swelling, stop using the product immediately and seek medical assistance.
- This band is not a medical device. Any data or information provided by the band should not be used as a basis for diagnosis, treatment, or prevention of diseases.
- This product is not a toy and contains small parts. Please keep it out of reach

of children to prevent choking or other injuries caused by accidental swallowing of small parts.
• If the band will not be used for an extended period, fully charge it, power it off, and store it in a cool, dry place. To prevent battery damage caused by over-discharge, recharge the band at least once every 6 months.
• The product contains a built-in, non-removable lithium battery. Do not replace the battery yourself. To avoid damage to the battery or the product, do not disassemble or modify the battery or the device. Battery replacement must be performed by an authorized service center. If the battery is swollen, stop using the product immediately. Do not dispose of used batteries in household waste or landfills; dispose of this product and its used batteries in accordance with local laws and regulations.
• Replacement of a battery with an incorrect type that can defeat a safeguard.
• Do not disassemble, strike, crush or throw the battery into fire. Stop using the product immediately if there is any swelling. Do not expose it to sunlight, fire or environments where the ambient temperature is extreme.
• Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
• Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas
• A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
• Do not direct the product's indicator light toward the eyes of children or animals while the product is in use.
• Use only the included or manufacturer-approved charging cable compatible with this model. If the band overheats or fails to charge, disconnect the charging cable from the band immediately to prevent damage.

# RF Exposure Information (SAR)

This equipment has been tested and meets the applicable limits for radio frequency (RF) exposure.
Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. SAR limits depend on whether this equipment is used against the head or on the wrist. The SAR limit is 2.0 watts per kilogram averaged over 10 grams of tissue for use against the head, and 4.0 watts per kilogram averaged over 10 grams of tissue for use on the wrist.
During testing, the radio transmitters of this equipment are set to their highest transmission levels and placed in positions that simulate use next to the body. The highest wrist SAR value reported under this standard during product certification, when the device is properly worn on the wrist, is 0.361 W/kg.

# Regulatory Compliance Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent

potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

## EU Declaration of Conformity

CE mark is applicable to product and built-in battery.
Hereby, Xiaomi Communications Co., Ltd. declares that the radio equipment type M2616B1 is in compliance with Directive 2014/53/EU and Regulation (EU) 2023/1542. The full text of the EU declaration of conformity is available at the following internet address: http://www.mi.com/global/service/support/declaration.html

## WARRANTY NOTICE(AUSTRALIA ONLY)

THIS WARRANTY NOTICE ("this Warranty") APPLIES TO GOODS PURCHASED DIRECTLY FROM XIAOMI OR AN OFFICIAL RESELLER OF XIAOMI IN AUSTRALIA. THIS WARRANTY SERVES TO HIGHLIGHT PROTECTIONS OFFERED BY XIAOMI, IN ADDITION TO YOUR STATUTORY RIGHTS UNDER THE AUSTRALIAN CONSUMER LAW AND OTHER APPLICABLE AUSTRALIAN LAWS. THIS WARRANTY DOES NOT EXCLUDE, RESTRICT OR MODIFY ANY RIGHTS YOU MAY HAVE UNDER THE AUSTRALIAN CONSUMER LAW OR ANY OTHER APPLICABLE LAWS IN AUSTRALIA. FOR A FULL UNDERSTANDING OF YOUR STATUTORY RIGHTS, YOU ARE INVITED TO CONSULT THE LAWS OF AUSTRALIA.

Please be reminded, our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods.

If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion.

You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

1. LIMITED WARRANTY

a) Xiaomi Technology Australia Pty Ltd ("Xiaomi") warrants that its products are free from defects in material, design and workmanship under normal use as described in the user guide during the warranty period.

b) This Warranty is valid only in Australia and applies exclusively to Xiaomi product purchased from Xiaomi or its official resellers in Australia ("Xiaomi product"). In any case, your rights under this Warranty apply only to the product manufactured by or for Xiaomi and identifiable by the "Xiaomi", "Mi", "Redmi" or "POCO" trademark, trade name or logo affixed to it. If you purchase product from unauthorised sellers, please contact the sellers directly.

c) This Warranty does not guarantee that the use of Xiaomi products will operate without interruption or be free from errors.
d) This Warranty applies only to the hardware components of Xiaomi products as originally supplied. It does not apply to any software or consumables or equipment of third parties, which may be subject to separate warranties or terms. However, your rights under the Australian Consumer Law (including guarantees relating to acceptable quality and fitness for purpose) and other applicable Australian laws still apply to all Xiaomi products, where relevant.
2. WARRANTY PERIOD
The warranty period for this product you purchased is 2 years, commencing from the date of original purchase, as shown on your proof of purchase, such as the receipt. The in-box charger and cable are covered by a 12-month warranty from the same original purchase date.
3. REMEDIES
a) If a hardware defect is found and a valid claim is received by Xiaomi within the warranty period, Xiaomi will either (1) repair Xiaomi product at no charge, use new or refurbished replacement parts, (2) replace Xiaomi product with a new or refurbished product, or (3) refund Xiaomi product.
b) Xiaomi products presented for repair may be replaced by refurbished Xiaomi products of the same type rather than being repaired. Refurbished parts may be used to repair the Xiaomi products.
c) Any replacement hardware product will be warranted for the remainder of the original warranty period or three months, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.
d) Replacement or repair of your Xiaomi product may result in the loss of data. Please ensure that you have made a copy of any data saved, stored or preserved on your Xiaomi product, it is likely that such data, software, or other materials will be lost or reformatted during service, and Xiaomi will not be responsible for any such damage or loss.
e) To make a claim under this Warranty, please contact Xiaomi Contact Centre at (TEL: 1800270852), When necessary, you will need to deliver the related product in its original packaging or similar packaging providing an equal degree of product protection, to the address specified by Xiaomi or Xiaomi Contact Centre or Xiaomi Authorised Service Centre. Except to the extent prohibited by applicable law, Xiaomi may require you to provide proof of purchase. Except to the extent prohibited by applicable law, a claim will not be considered formally lodged until such proof of purchase has been received by Xiaomi or Xiaomi Authorised Service Centre. This requirement does not affect your statutory rights.
f) If, upon receipt and assessment of a claim, Xiaomi or Xiaomi Authorised Service Centre determines that your claim is valid under this Warranty, Xiaomi or Xiaomi Authorised Service Centre will repair or replace the product at no cost to you.
g) If, upon receipt and assessment of a claim, Xiaomi or Xiaomi Authorised Service Centre determines that your claim is invalid under this Warranty, Xiaomi or Xiaomi Authorised Service Centre may charge you for any labour, parts or transport costs incurred by Xiaomi or Xiaomi Authorised Service Centre in processing your claim.
4. EXCLUSIONS AND LIMITATIONS

a) Unless stated otherwise, this Warranty does not cover any loss resulting from normal wear and tear, fire, water damage (including liquid spillage or ingress), theft, or infestation by vermin or insects.
b) The exclusion for water damage does not apply to Xiaomi products that carry a certified water resistance rating, which specifically refers to the certification of IP68. However, IP68 warranty coverage is depending on internal assessment of Xiaomi or Xiaomi Authorised Service Centre. The IP68 warranty coverage is excluded where evidence of exposure to seawater, beverages, hot liquids or any liquids ingress other than clean and fresh cold water is found. This exclusion does not affect your statutory rights under applicable Australian laws.
c) This Warranty does not apply to any damage caused by (a) acts of nature or God, for example, lightning strikes, tornadoes, flood, fire, earthquake or other external causes; (b) negligence; (c) commercial use; (d) alterations or modifications to any part of the product; (e) use with non-Xiaomi products; (f) accident, abuse or misuse; (g) operating the product outside the permitted or intended uses described by Xiaomi or with improper voltage or power supply; (h) service (including but not limited to upgrades and expansions) performed by anyone who is not a representative of Xiaomi; (i) failure to follow instructions related to product usage (as outlined in the user guide/manual, on Xiaomi's website, or in the manufacturer's guidelines provided with or for the Xiaomi products).
d) Please back up and delete all personal information from your device before submission for repair to avoid any unexpected data loss. Please note that Xiaomi and Xiaomi Authorised Service Centre cannot be held responsible for any data loss that may occur during the repair process.
e) Recovery and reinstallation of software programs and user data are not covered under this Warranty. No Xiaomi's official reseller, agent, or employee is authorised to make any modification, extension, or addition to this Warranty. If any term of this Warranty is held to be illegal or unenforceable, the remaining terms of this Warranty will remain in full force and effect.
f) Some models of Xiaomi products are sold with an International Warranty, you can check the following link (https://www.mi.com/global/support/xiaomi-iws/) to verify whether your Xiaomi product is provided with such International Warranty. Except where your Xiaomi product is sold with an International Warranty (https://www.mi.com/global/support/xiaomi-iws/), to the fullest extent permitted by applicable law, the service under this Warranty is valid only in Australia.
g) Products that were not duly imported and/or were not duly manufactured by or for Xiaomi and/or were not duly acquired from Xiaomi or a Xiaomi's official reseller are not covered by the present Warranty. As per applicable law you may benefit from warranties from the non-official seller who sold the product. Therefore, Xiaomi invites you to contact the seller from whom you purchased the product.
h) This Warranty does not limit or affect any statutory rights you may have under applicable Australian laws with respect to Xiaomi products.
5. IMPLIED WARRANTIES
a) Except to the extent prohibited by applicable law, all implied warranties (including warranties of merchantability and fitness for a particular purpose) will have a limited duration up to a maximum duration of this limited warranty.
b) Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation will not be applied in these cases.

6. DAMAGE LIMITATION
a) Except to the extent prohibited by applicable law, Xiaomi shall not be liable for any incidental, indirect, special or consequential damages, including but not limited to loss of profits, revenue or data, damages resulting from any breach of express or implied warranty or condition, or under any other legal theory, even if Xiaomi has been informed of the possibility of such damages.
b) Some jurisdictions do not allow the exclusion or limitation of special, indirect, or consequential damages, so the above limitation or exclusion may not apply to you.
7. XIAOMI CONTACTS
For more information, you can refer to our warranty policy via https://ww-w.mi.com/au/support/warranty/
The contact person for the after-sales service may be any person in Xiaomi's authorised service network or Xiaomi's official reseller who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify.
The above warranty is given by Xiaomi Technology Australia Pty Ltd (ACN: 685 941 244), Suite 1101, Level 11, 68 York Street, Sydney NSW 2000, Australia; Tel: 1800270852.

# WARRANTY NOTICE(AUSTRALIA ONLY)

As a Xiaomi consumer, you benefit under certain conditions from additional warranties. Xiaomi offers specific consumer warranty benefits which are in addition to, and not instead of, any legal warranties provided by your national consumer law. The duration and conditions related to the legal warranties are provided by respective local laws. For more information about the consumer warranty benefits, please refer to Xiaomi's official website https://www.mi.com/-global/support/warranty. Except as prohibited by laws or otherwise promised by Xiaomi, the after-sales services shall be limited to the country or region of the original purchase. Under the consumer warranty, to the fullest extent permitted by law, Xiaomi will, at its discretion, repair, replace or refund your product. Normal wear and tear, force majeure, abuse or damage caused by the user's negligence or fault are not warranted. The contact person for the after-sale service may be any person in Xiaomi's authorized service network, Xiaomi's authorized distributors or the final vendor who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify.
The present warranties do not apply in Hong Kong and Taiwan.
Products which were not duly imported and/or were not duly manufactured by Xiaomi and/or were not duly acquired from Xiaomi or a Xiaomi's official seller are not covered by the present warranties. As per applicable law you may benefit from warranties from the non-official retailer who sold the product. Therefore, Xiaomi invites you to contact the retailer from whom you purchased the product.

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